Date: 2008.03.27





1610-5, Songjeong-Dong, Gangseo-Gu, Pusan, Korea(618-270) 부산 광역시 강서구 송정동 1610-5번지(618-270)

TEL:(82)(51)601-3000 Direct:(82)(51) 601-

FAX:(82)(51)831-1850~1 Mail:hlico@chollian.net

Our ref. : B803-1076 Your ref :

To. : RayControl Pte Ltd

Attn. : Mr. Raymond Tan From : Robert Jung

Subject : Service agent in Singapore

Dear Mr. Raymond Tan,

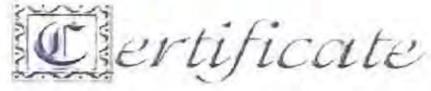
This is to confirm that for our equipments delivered by HANLA LEVEL in Singapore RayControl will perform service officially in behalf of us.

Thanks & best regards,

Y.G.KIM/President HANLA LEVEL CO., LTD.

Tel: +82 51 601 3000 Fax: +82 51 831 1850





CERT. NO.: HL-TR-09-003

COMPANY: Raycontrol Pte Ltd.

NAME : Mr. Tan Seng Hoe

ITEM: Water Ingress Alarm System

Fixed Gas Sampling System

Vapour Emisson Control System

Air Purge System

Pressure Type TK Remote Sounding System

This is to certify that the above has been satisfactory tested in accordnce with Hanla IMS Std.

In accordance with the terms and conditions set forth in the qualification provisions of above regulation, the completion certificate as hereby conferred to above mentioned engineer who complete the whole course of 2009 global Hanla technical training.

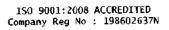
OCTOBER 20, 2009

Representative S.J.JI

HANLA IMS CO., LTD.









#### **CUSTOMER FEEDBACK FORM**

Clie	nt Name: SEMBAWANG SHIP	YARD				
Proj	ectName: BRITISH MERLIN	entified below interview the client's representative during solicit feedback. g given by the client representative in the Rating column. Additional comment any, should be recorded in the Remarks Column.    Rating   Excellent   Good   Good   Fair   Poor (1)				
Indica	ite the rating given by the client represe	entative in the	e Rating co	during solici olumn. Add	it feedbac itional cor	k. nment
			Rating			
S/N	Description of Survey Item		Good			1 '
-1	Ability to meet product/service requirements	$\sqrt{}$				
2	Ability to meet project delivery schedule	V				
3	Responsiveness to request for services, problem and complaint					
4	Staff professionalism and competence	V				
Over	all rating	6	EXCE	EUEN	T	
Rem	arks: EXCELLER	ur j	10B			
Likeli	hood to make repeat order:YES / NO	)				
Feed	back by [sign] : M. KOS	OBUW		mu		
Name		2		O.N.	_ /3	CRES
Job T	itle :	C/0			iea. DO	UGLAGI
Date Ship's	:	7.13.		(B.H.P.	214	80

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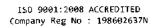
# **CUSTOMER FEEDBACK FORM**

Clie	nt Name : SELANDIA SHIP MA	NAGEME	NT	·		·,·
Pro	ject Name: SICHEM MARSEIL	LE			· · · · · · · · · · · · · · · · · · ·	
Indica	ach item identified below, interview the ate the rating given by the client repres the client, if any, should be recorded in	entative in th	e Rating c			
			Rating			
S/N	Description of Survey Item	Excellent (5)	Very Good (4)	Good (3)	Fair (2)	Poor (1)
1	Ability to meet product/service requirements					
2	Ability to meet project delivery schedule	<b>/</b>				
3	Responsiveness to request for services, problem and complaint	V				
4	Staff professionalism and competence	/				
Over	all rating					
	hood to make repeat order:YES/NO		. Art	vecia	ted.	
	back by [sign] :	Arm	1			
Name		J.H. Ge	mÉ2			
Job T	itle:	ISTEK.				
Date Ship's		LE PRODUCTION				
	HYDRAULIC and A Authorised HANLA and since http://job	TONATION SE 1981 and ov list.raycont	PECIALISTS er 8000 Tr	- ack Record	s -	



**Client Name: PYXIS LEADER** 







### **CUSTOMERFEEDBACKFORM**

			Rating			
S/N	Description of Survey Item	Excellent (5)	Very Good (4)	Good (3)	Fair (2)	Poor (1)
1	Ability to meet product/service requirements		~			
2	Ability to meet project delivery schedule					
3	Responsiveness to request for services, problem and complaint					
4	Staff professionalism and competence					
Over	rall rating					
<b>ع</b> مد	narks:	Voy	SEN	VIC	Ē.	
						<u></u>
	ihood to make repeat order: YES / N	0				<u> </u>
_ikel		0		M.	V. PYXII	SLEA
_ikel	ihood to make repeat order: YES / N	O 521	12 C WAZ	М.	V. PYXI	Su
_ikel eed Nam	ihood to make repeat order: YES / N lback by [sign] : e :		12 C VA Z	For WILL	V. PYXIS	Chief MANAGEMEN





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#### **CUSTOMER FEEDBACK FORM**

Client Name: Mare Maritime Company S.	A.
---------------------------------------	----

Project Name: M/T MIRAMIS

For each item identified below, interview the client's representative during solicit feedback. Indicate the rating given by the client representative in the Rating column. Additional comment from the client, if any should be recorded in the Remarks Column.

Rating						
S/N	Description of Survey Item	Excellent Good (5) (4)		Good (3)	Fair (2)	Poor (1)
1	Ability to meet product/service requirements			:		
2	Ability to meet project delivery schedule		<b>√</b> ,			
3	Responsiveness to request for services, problem and complaint					
4	Staff professionalism and competence		1			
Over	all rating	Or	y ge	red.		

	V/ Avery
Remarks:	/ / /
Likelihood to make rep	peat order:YES / NO
Feedback by [sign] :	Jewis Craigenards MIRAN
Name :	KA-CACUANAR
Job Title :	SWI Bunner
Date :	22/4/2013.
Ship's Stamp	

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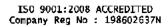
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raycOntrol pte ltd 7 TOH GUAN ROAD EAST #05-07 SINGAPORE 608599Tel:65630544 Fax:65600941 sales@raycontrol.com Afflilated: Etrust Automation Pte Ltd







#### **CUSTOMERFEEDBACKFORM**

Client Name: SEMBAWANG SHIPYARD Pte Ltd	
ProjectName : POLAR	

For eachitemidentified below,interview theclient's representative duringsolicitieedback. Indicatetheratinggivenby theclient representative intheRatingcolumn. Additional commentfromtheclient,ifany,shouldberecordedintheRemarksColumn.

		Rating		Rating				
S/N	DescriptionofSurveyItem	Excellent (5)	Very Good (4)	Good (3)		Poor (1)		
1	Abilitytomeetproduct/service requirements	/						
2	Abilitytomeet projectdelivery schedule							
3	Responsiveness torequestfor services, problemandcomplaint							
4	Staffprofessionalism and competence	/						
Over	allrating							

	+ <del></del>	
Likelihood to make repe	at order:YES / NO	
Feedback by [sign] :	()	470377
Name :	Maldra TH.	NOT DOLLAR!
Job Title :	Clo	
Date :	10-03-12	G.T. 21,230
Ship's Stamp		11,530 kw

Remarks:



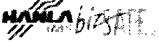
sales@ravcentrol.com
Afflilated: Etrust Automation Pte Ltd

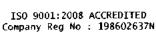
Name:

Date:

Job Title:

Ship's Stamp







#### **CUSTOMER FEEDBACK FORM**

		ı	Rating		-			
S/N	Description of Survey Item	Excellent (5)	Very Good (4)	Good (3)	Fair (2)	Pooi (1)		
1	Ability to met product/service requirements	V						
2	Ability to meet project/defivery schedule	U						
3	Responsiveness to request for services, problem and complaint							
4	Staff professionalism and competence							
Óver	allrating							
Rem	arks: Equipment wa	luiNL WHI	en w	E TESK	D			

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### **CUSTOMER FEEDBACK FORM**

Client Name :	V.SHIPS NORWAY AS	

**Project Name: NORDIC HUNTER** 

For each item identified below, interview the client's representative during solicit feedback. Indicate the rating given by the client representative in the Rating column. Additional comment from the client, if any, should be recorded in the Remarks Column.

		Rating					
S/N	Description of Survey Item	Excellent (5)	Very Good (4)	Good (3)	Fair (2)	Poor (1)	
1	Ability to meet product/service requirements	V			-		
2	Ability to meet project delivery schedule	V					
3	Responsiveness to request for services, problem and complaint	V					
4	Staff professionalism and competence	V	_			-	
Over	all rating	Excelle	ent for	1 [[[		1	

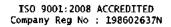
Kemarks:	IC HUNY
Likelihood to make repe	at order:YES / NO
Feedback by [sign] :	MAST MAST
Name :	PAULYK
Job Title :	Ch. eus
Date :	29.12.2013
Ship's Stamp	

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#### **CUSTOMER FEEDBACK FORM**

Client Name: Rickmers Shipmanagement (Singapore) Pte.Ltd	
ProjectName : MOL DEVOTION	

For each item identified below,interview the client's representative during solicit feedback. Indicate the rating given by the client representative in the Rating column. Additional comment from the client,if any,should be recorded in the Remarks Column.

			Rating			
\$/N	Description of Survey Item	Excellent (5)	Very Good (4)	Good (3)	Fair (2)	
1	Ability to meet product/service requirements	V				
2	Ability to meet project delivery schedule	V				:
3	Responsiveness to request for services, problem and complaint	\ \ \ \				
4	Staff professionalism and competence	$\vee$		/		
Over	all rating	V	coy G	rr&		

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enyes und
I PM
pr pr In
CE
17.05.0013
MV "MOL DEVOTION" CHIEF ENGINEER

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# **CUSTOMER FEEDBACK FORM**

Client Name: SEMBAWANG SHIPYARD	1 TEEKAY
ProjectName: TANGGUH SAGO	
	<u> </u>

For each item identified below,interview the client's representative during solicit feedback. Indicate the rating given by the client representative in the Rating column. Additional comment from the client,if any,should be recorded in the Remarks Column.

S/N			Rating			
	Description of Survey Item	Excellent (5)	Very Good (4)	Good (3)	Fair (2)	Poor (1)
1	Ability to meet product/service requirements					
2	Ability to meet project delivery schedule	1	<del></del>			·
3	Responsiveness to request for services, problem and complaint	V				
4	Staff professionalism and competence					
Over	all rating	Eret	LEN	 r.		<u> </u>

Remarks:		
Likelihood to make rep	eat order:YES/NO	
Feedback by [sign] :	She he left	
Name :	& PIETROPAOLO	
Job Title :	CLENG	
Date:	~~~/xo / 10 / 1 / 7	
Ship's Stamp	0272 0 OFF 0	

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## **CUSTOMERFEEDBACKFORM**

Cli€	ent Name: TOLL SHIPPING					<del></del> :	
Pro	ject Name : VICTORIA RELIANC	E		·	_	<del></del>	
Indica	ach item identified below, interview the ate the rating given by the client repres the client, if any, should be recorded in	entative in th	e Rating c	during solid olumn. Add	cit feedbac litional co	ck. mment	
i		[	Rating				
S/N	Description of Survey Item	Excellent (5)	Very Good (4)	Good (3)	Fair (2)	Poor (1)	
1	Ability to meet product/service requirements	<b>-</b>		,,,,,,			
2	Ability to meet project delivery schedule	<b>/</b>				_	
3	Responsiveness to request for services, problem and complaint	<b>/</b>	į				
4	Staff professionalism and competence	<b>1</b>			_	† i	
Over	all rating				-		
	hood to make repeat order (YES) No	<del></del>	wor	RKEZ	) W	524/	
Feedl	back by [sign] :	1	~_				
Name	cack by [sign]:	ALYK					
Job T	itle: SuPun	<	· · · · · · · · · · · · · · · · · · ·				
Date :	2/Agoria	100					
Ship's	LOA: 18	4.5 1				· .	
	HYDRAULTC and A						

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# **CUSTOMER FEEDBACK FORM**

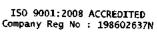
Clie	nt Name: THOME SHIP MANA	GEMENT				
Pro	ect Name: ARDMORE CALYP	so	•			·· -
Indica	ach item identified below, interview the ite the rating given by the client represe the client, if any, should be recorded in	entative in th	e Rating c			
			Rating	-		
S/N	Description of Survey Item	Excellent (5)	Very Good (4)	Good (3)	Fair (2)	Poor (1)
1	Ability to meet product/service requirements					
2	Ability to meet project delivery schedule		$\overline{}$			
3	Responsiveness to request for services, problem and complaint					
4	Staff professionalism and competence					
Over	all rating		V			
Rem	arks:  JOBS DONE AS PER ABILI	<u> የ</u> ጀር ነው ው	THE A	VATLABI	<u>(</u>	
	hood to make repeat order YES NG		٠			
-eed	back by [sign]: Cecku	4) P	<u> </u>			
Name	2: RAMEN	GENER	su'			
lob T	itle: CINEP	OPPICED	<u> </u>			
Date	: 18- <i>1</i>	CAR CHOT	2014			
Ship's	itle:  CITEP  Stamp  MT ARDMORE	CALTES	<del></del>			
·	N. T. C.					
	Authorised HAMEA and since	UTOMA HAMICS	EFCIALISTS er 8000 Tr	- ack Record	ls -	

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## **CUSTOMERFEEDBACKFORM**

Client Name : KEPPEL SHIPYARD	·	<u> </u>	<u></u>	
Project Name: KEPPEL DOCK ARM		_	<del></del> ,	-
	•	<del> </del>		

For each item identified below, interview the client's representative during project closing meeting to solicit feedback. Indicatetheratinggiven by the clientrepresentative in the 'Rating' column. Additional comment from the client, if any, should be recorded in the 'Remarks' Column.

			Rating				
S/N	DescriptionofSurveyItem	Excellent (5)	Very Good (4)	Good (3)	Fair (2)	Poor (1)	
1	Abilitytomeetproduct/service requirements						
2	Abilitytomeetprojectdelivery schedule						
3	Responsiveness torequestfor services,problemandcomplaint						
4	Staffprofessionalism and competence						
Over	allrating	Bra	elent		<u>.</u>	· ·-	

Remarks:	
Likelihood to make re	peat order: YES/NO
Feedback by [sign] :	imited
Name :	Belle Historieppel Shipyard Limited (A member of the Keppel Group) (A member penci Yard
Job Title :	Serior Survey (A Mentile Benoi Yard
Date :	MD BELLAL HOSSAIN Seine Stephper (Plant & Maintenance)

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